



Southern PATIO ENCLOSURES

Customer Copy

HAND ROLL OR ROPE & PULLEY PATIO ENCLOSURES / SUN SHADES

Warranty and Handling Instructions

WARNING

Southern Patio Enclosures does not recommend handling or changing the position of your patio enclosure curtains during extreme weather. Southern Patio Enclosures' clear vinyl curtains and sun shades often contain a surface area greater than 10'x10', or 100 sq ft, and can generate *a force of almost 1,000 lbs in a 35mph wind gust.*

In the event of severe weather or if there is any doubt concerning the safe handling and operation of your curtains, we recommend you evacuate the area and *do not attempt to operate the curtains until the severe weather ceases.* If you are aware of severe weather entering the area, we recommend retracting the curtains to the stored position prior to the severe weather, to prevent damage to the curtains and ensure safe handling.

WARRANTY

Southern Patio Enclosures guarantees the materials and workmanship of its products to be of excellent quality. All materials are carefully selected to withstand most weather elements under normal use in accordance with its respective wind ratings. Southern Patio Enclosures will warrant any manufacturer defect for three years following the purchase of your enclosures. The warranty does not cover claims originated from faulty installations, hail, flood, fire, harmful chemicals and fumes, misuse, abuse, fading, chalking, oxidation, erosion of paint, acts of God, or causes beyond control of the manufacturer. The warranty is for the benefit of the original purchaser and is not transferable.

If you are ever concerned about the construction of your enclosure, please give us a call at 512-782-8787. If re-construction is required, we will ask that you remove the curtain from its track, fold it up and ship it to our manufacturer as directed.

Hand Roll or Rope & Pulley Patio Enclosures from Southern Patio Enclosures are rated to withstand winds up to 45mph. High Wind or Hand Crank Patio Enclosures from Southern Patio Enclosures are rated to withstand winds up to 65mph. REPEATED EXPOSURE TO HIGHER WINDS IN THE ROLLED DOWN POSITION WILL CAUSE DAMAGE TO THE CURTAINS AND WILL VOID ANY WARRANTY. Southern Patio Enclosures recommends rolling up the curtains at the end of each use to protect the curtains from higher winds and maximize the life of your curtains.



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PLEASE NOTE

To ensure protection from severe weather, your curtains should be rolled up to stored position at the end of each use. If you are aware of potential severe weather, roll up the curtains PRIOR to heavy winds and rain to ensure safe handling of the product.

Never attempt to roll up the curtains during heavy winds.

BASIC CARE RECOMMENDATIONS

- Assign one responsible person to become familiar with the operation, care, and safe handling of your enclosures.
- Roll each curtain to the stored position at the end of each use to protect them from severe weather damage.
- Use a wood floor mop with a *microfiber head* and *clear vinyl cleaner* to periodically wipe down your curtains and keep them clear and clean.
- Use only a *microfiber cloth* to wipe off the clear vinyl. Bar rags, paper towels, etc. will scratch your clear vinyl permanently.
- **Space Heater Warning:** Keep all space heaters or heating devices well outside of the perimeter of your enclosed space, and be sure your curtains are secured in their track and to the floor D-rings. A space heater *WILL MELT* your enclosures if in too close of proximity.
- **Cold Crack Warning:** Make sure your clear vinyl curtains are at least 40 degrees F prior to installing or operating to prevent "cold cracking".

ROLL-DOWN PROCEDURE

- 1) Take notice of the wind to ensure your safety.
- 2) **Rope & Pulley:** Un-Cleat the rope that holds the curtain and slowly lower it down.
Hand Roll: Unfasten the Velcro that holds the curtain and slowly lower it down.
- 3) Attach the tie-downs snaps to the D-rings and tighten.
- 4) Lower the zippers all the way down by hand or with the provided pole hook.

ROLL-UP PROCEDURE

- 1) Take notice of the wind to ensure your safety.
- 2) Un-clip the curtains from the D-rings.
- 3) Un-zip the zippers to the top by hand or by using the provided pole hook.
- 4) **Rope & Pulley:** Un-cleat the rope and untangle any knots.
- 5) **Rope & Pulley:** Hand roll the curtain to chest height, then take up the slack in the rope and finish rolling-up the curtain using the ropes.
Hand Roll: Hand roll the curtain all the way to the top of your structure, and secure with attached Velcro.
- 6) **Rope & Pulley:** Cleat off the rope and practice good rope management.

SIGNOFF

Permission to use information in Marketing with Southern Patio Enclosures: By agreeing to this, you agree your name, company name, logo, photos and/or videos and general description may be used by Southern Patio Enclosures in its business development and marketing materials.

By providing my signature, I state that I have read the above safety warning, warranty information, and care and handling instructions provided by Southern Patio Enclosures. I understand that MC2 Services, dba: Southern Patio Enclosures, is not responsible for any damages or injury caused by the mishandling of the enclosure system.



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I understand that MC2 Services, dba: Southern Patio Enclosures, is not responsible for any damages or injury caused by the mishandling of the curtain enclosure system.

Signature

Date

Printed Name

Job Name