



COMMERCIAL STRENGTH. TURN-KEY SOLUTIONS. NATIONWIDE SERVICE.

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Hand Roll or Rope & Pulley Patio Enclosures and Sun Shades *Warranty and Handling Instructions*

WEATHER WARNINGS

WIND: Southern Patio Enclosures does not recommend handling or changing the position of your patio enclosure curtains during high winds. Southern Patio Enclosures' clear vinyl curtains and sun shades often contain a surface area greater than 10'x10', or 100 sq ft, and can generate a force of almost 1,000 lbs in a 35mph wind gust. *Never attempt to roll up the curtains during heavy winds.*

SEVERE WEATHER: In the event of severe weather or if there is any doubt concerning the safe handling and operation of your curtains, we recommend you evacuate the area, and do not attempt to operate the curtains until the severe weather ceases. If you are aware of severe weather entering the area, we recommend retracting the curtains to the stored position PRIOR to the severe weather, to prevent damage to the curtains and ensure safe handling.

COLD: We recommend not operating the curtains below 45 degrees Fahrenheit. Cold weather causes the vinyl to contract and stiffen, which may cause the clear vinyl to crack. Service visits for this issue are NOT covered under warranty.

SPACE HEATERS: Keep all space heaters or heating devices well inside of the perimeter of your enclosed space, and be sure your curtains are secured properly in their track and to the floor D-rings. A space heater WILL MELT your enclosures if in too close of proximity.

PRODUCT WARRANTY

Southern Patio Enclosures guarantees the materials and workmanship of its products to be of excellent quality. All materials are carefully selected to withstand most weather elements under normal use in accordance with its respective wind ratings. Southern Patio Enclosures will warrant any manufacturer defect for three years following the purchase of your enclosures. The warranty does not cover claims originated from faulty installations, hail, flood, fire, harmful chemicals and fumes, misuse, abuse, fading, chalking, oxidation, erosion of paint, acts of God, or causes beyond control of the manufacturer. The warranty is for the benefit of the original purchaser and is not transferable.

If you are ever concerned about the construction of your enclosure, please give us a call at 512-782-8787. If repair or re-construction is required, we will ask that you remove the curtain from its track, fold it up and ship it as directed. If an onsite visit is required, there will be a charge for labor.

Rope & Pulley or Hand Rolled Patio Enclosures from Southern Patio Enclosures are rated to withstand winds up to 45mph in their deployed, secured position. REPEATED EXPOSURE TO HIGHER WINDS IN THE DEPLOYED, SECURED POSITION WILL CAUSE DAMAGE TO THE CURTAINS AND WILL VOID ANY WARRANTY. Southern Patio Enclosures recommends rolling up the curtains at the end of each use to protect the curtains from higher winds and maximize the life of your curtains. However, if the temperatures are below 45 deg F, or winds over 15mph are present, we recommend leaving the curtains in their current position until conditions improve to prevent cold cracking and ensure safe handling.

Visit our website for up-to-date care and warranty information.

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BASIC CARE RECOMMENDATIONS

- * Use only a *microfiber cloth* and *clear vinyl cleaner* to wipe down your curtains and keep them clear and clean. Bar rags, paper towels, etc. will scratch your clear vinyl permanently.
- * Roll each curtain to the stored position at the end of each use to protect it from severe weather. **HOWEVER**, if the temperature is below 45 deg Fahrenheit, or winds are over 15mph, we recommend leaving them in their stored position until conditions improve.

ROLL-DOWN PROCEDURE

- 1) Take notice of the wind to ensure your safety.
- 2) Rope & Pulley: Un-Cleat the rope that holds the curtain and slowly lower the curtain down.
Hand Roll: Unfasten the Velcro that holds the curtain and slowly lower the curtain down.
- 3) Attach the tie-downs snaps to the D-rings and tighten.
- 4) Lower the zippers all the way down by hand or with the provided pole hook.

ROLL-UP PROCEDURE

- 1) Take notice of the wind to ensure your safety.
- 2) Un-clip the curtains from the D-rings.
- 3) Un-zip the zippers to the top by hand or by using the provided pole hook.
- 4) Rope & Pulley: Un-cleat the rope and untangle any knots.
- 5) Rope & Pulley: **HAND ROLL THE CURTAIN TO CHEST HIGH**, then take up the slack in the rope and finish rolling-up the curtain using the ropes. Failure to hand-roll the curtains to chest height will result in rope damage to the clear vinyl. **THIS IS NOT COVERED UNDER WARRANTY.**
Hand Roll: Hand roll the curtain to the top of your structure, and secure with attached Velcro.
- 6) Rope & Pulley: Cleat off the rope and practice good rope management.

SIGNOFF

Permission to use information in Southern Patio Enclosures' marketing materials

By providing my signature, I state that I have read the above safety warning, warranty information, and care and handling instructions provided by Southern Patio Enclosures.

I agree my name, company name, logo, photos and/or videos and general description may be used by Southern Patio Enclosures in its business development and marketing materials.

I understand that MC2 Services, dba: Southern Patio Enclosures, is not responsible for any damages or injury caused by the mishandling of the enclosure system.

Signature Date

Printed Name

Job Name



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I understand that a microfiber cloth and clear vinyl cleaner is recommended for cleaning and that bar rags, paper towels, etc will scratch my clear vinyl which is NOT covered under warranty.

I understand that Southern Patio Enclosures recommends to hand roll our curtains to chest height before using the rope and pulley system, to prevent rope damage to the clear vinyl and that rope damage is NOT covered under warranty.

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