



COMMERCIAL STRENGTH. TURN-KEY SOLUTIONS. NATIONWIDE SERVICE.

## Care and Maintenance for Motorized Enclosure Systems:

**Southern Patio Enclosures Motorized Enclosure Systems** are designed to protect and enhance your outdoor area and create a usable space year-round. The system can be used for rain protection, privacy, bug protection, solar protection, and protection of blowing winds of up to 65 MPH in the fully deployed position.

### Operation of the Screens:

- To LOWER the screen, press the DOWN button on the remote and the screen will deploy to the preset bottom limit.
- To RAISE the screen, press the UP button on the remote and the screen will retract to the preset limit.
- You can STOP the screen at any position during the raising or lowering of the screen by pressing the CENTER STOP button.

*IMPORTANT: Make sure no obstructions are under the screen during this process, If the screen is lowered down on an object, press the center STOP button to stop the screen immediately, then remove the object and continue to lower the screen. If you are unable to stop the screen, the obstacle detection feature in the motor will activate, and should raise the screen back up to allow removal of object.*

*IMPORTANT: If the screen does not fully deploy to the floor, or the weight bar is hanging uneven please leave the screen in that position and contact Southern Patio Enclosures ASAP. \*\*RAISING THE SCREEN FROM THIS POSITION could cause additional damage.*

### Windy Conditions:

*We recommend lowering curtains PRIOR to windy weather.*

- If you are trying to lower the screens in heavy winds the screen may hang up due to excessive strain on the side tracks. If this happens, assist the screen down by softly pulling on the weight bar or pushing against the screen material during deployment.
- Another option while lowering the screen in heavy winds is to alternate pressing the DOWN / STOP buttons as necessary until the screen is lowered to its preset bottom limit.
- Once the screen is in the down position it will withstand winds of up to 65MPH.
- *PLEASE NOTE - if the screen is down during heavy winds flying debris can damage the screen material and is NOT covered under warranty.*

### Cold Conditions:

*We recommend not operating the curtains below 45 degrees Fahrenheit. Cold weather causes the vinyl to contract and stiffen, which may cause the curtains to get stuck/malfunction. Service visits for this issue are NOT covered under warranty.*



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## **Re-setting/Adjusting Screen Limits with SIMU/Somfy Motor:** (noted on remote)

- *PLEASE NOTE: To adjust the screen's limits you MUST let the screen raise or lower until the motor stops at the OLD limit, and THEN begin the adjusting process for that limit.*
- With the screen is raised or lowered to the OLD LIMIT you wish to adjust, PRESS AND HOLD both the up and down buttons at the same time (for about 7-10 seconds) until the motor/weight bar jogs up/down. After the motor jogs you can raise or lower to the desired position. THEN PRESS AND HOLD THE STOP BUTTON UNTILL THE MOTOR JOGS.
- This will complete the programming process for that raised or lowered limit.

## **Re-setting/Adjusting Screen Limits with Gaposa Motor:** (noted on remote)

- To adjust the TOP limit: PRESS AND HOLD BOTH the Program "FC" button on back RIGHT of remote, and the UP button at the same time for 3-5 seconds until motor jogs. Adjust to desired position. Then PRESS AND HOLD the STOP button to set new limit.
- To adjust the BOTTOM limit: PRESS AND HOLD BOTH the Program "FC" button on back RIGHT of remote, and the DOWN button at the same time for 3-5 seconds until motor jogs. Adjust to desired position. Then PRESS AND HOLD the STOP button to set new limit.

**IMPORTANT:** If you do not complete the re-programing process in 2 minutes or less or forget to press the STOP button to encode, the motor will revert to fail safe mode! If this happens and the motor only spins ¼ turn down / ¼ turn up, please contact Southern Patio Enclosures immediately.

## **Cleaning:**

- Systems with Screen Material Only: Clean screen as needed using a soft cloth, soap and water. Pressure cleaning is approved but NEVER spray water directly up into the hood. This could cause damage to the motor.
- Systems with Clear Vinyl Windows:
  - DO NOT HANDLE VINYL WITH SUNSCREEN ON YOUR HANDS. This will permanently cloud the vinyl where handled.
  - Clean the shade/vinyl border screens using the same methods as above.
  - CLEAR VINYL INSERTS MUST BE CLEANED WITH A MARINE GRADE CLEAR VINYL CLEANER and a MICROFIBER TOWEL. These can be purchased at any marine supply store, or online. Options include:
    - 210 Cleaner & Polish, IMAR Products: IMAR Strataglass Protective Polish, IMAR Strataglass Protective Cleaner, and mild soap (preferably) IMAR Yacht Soap Concentrate.
    - 303 Clear Vinyl Protective Cleaner is also approved for cleaning of Vinyl panels.
  - NEVER USE the following products. Doing so will cause damage to the clear vinyl and WILL VOID THE WARRANTY:
    - ANY GLASS CLEANER OR AMMONIA PRODUCT
    - Simple Green, Rain-X, Pledge, Plexus
    - ANY Wash & Wax product
    - Any cleaner, polish, scratch remover or product made for regular, un-coated vinyl.