



COMMERCIAL STRENGTH. TURN-KEY SOLUTIONS. NATIONWIDE SERVICE.

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## Motorized Patio Enclosures and Sun Shades *Warranty and Handling Instructions*

### WEATHER WARNINGS

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**WIND:** Southern Patio Enclosures does not recommend handling or changing the position of your patio enclosure curtains during high winds. Southern Patio Enclosures' clear vinyl curtains and sun shades often contain a surface area greater than 10'x10', or 100 sq ft, and can generate a force of almost 1,000 lbs in a 35mph wind gust. Trying to operate the curtains in winds above 15 mph will cause the motorized curtains to get stuck/malfunction. Service visits for this issue are NOT covered under warranty.

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**SEVERE WEATHER:** In the event of severe weather or if there is any doubt concerning the safe handling and operation of your curtains, we recommend you evacuate the area and do not attempt to operate the curtains until the severe weather ceases. If you are aware of severe weather entering the area, we recommend retracting the curtains to the stored position PRIOR to the severe weather, to prevent damage to the curtains and ensure safe handling.

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**COLD:** We recommend not operating the curtains below 45 degrees Fahrenheit. Cold weather causes the vinyl to contract and stiffen, which may cause the clear vinyl to crack. Service visits for this issue are NOT covered under warranty.

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**SPACE HEATERS:** Keep all space heaters or heating devices well inside of the perimeter of your enclosed space, and be sure your curtains are secured properly in their tracks. A space heater WILL MELT your enclosures if in too close of proximity.

### PRODUCT WARRANTY

Southern Patio Enclosures guarantees the materials and workmanship of its products to be of excellent quality. All materials are carefully selected to withstand most weather elements under normal use in accordance with its respective wind ratings. Southern Patio Enclosures will warrant any manufacturer defect for three years following the purchase of your enclosures. The warranty does not cover claims originated from faulty installations, hail, flood, fire, harmful chemicals and fumes, misuse, abuse, fading, chalking, oxidation, erosion of paint, acts of God, or causes beyond control of the manufacturer. The warranty is for the benefit of the original purchaser and is not transferable.

If you are ever concerned about the construction of your enclosure, please give us a call at 512-782-8787. If an onsite visit is required, there will be a charge for labor.

Motorized Patio Enclosures from Southern Patio Enclosures are rated to withstand winds up to 65mph in their deployed, secured position. REPEATED EXPOSURE TO HIGHER WINDS IN THE DEPLOYED, SECURED POSITION WILL CAUSE DAMAGE TO THE CURTAINS AND WILL VOID ANY WARRANTY. Southern Patio Enclosures recommends rolling up the curtains at the end of each use to protect the curtains from higher winds and maximize the life of your curtains. HOWEVER, if the temperatures are below 45 degrees Fahrenheit or winds over 15mph are present, we recommend leaving them in their current position to prevent cold cracking and to ensure safe handling.

Visit our website for up-to-date care and warranty information

[www.SouthernPatioEnclosures.com](http://www.SouthernPatioEnclosures.com) • 1-877-5-PATIOS



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## BASIC CARE RECOMMENDATIONS

- Assign one responsible person to become familiar with the operation, care, and safe handling of your enclosure curtains.
- Roll each curtain to the stored position at the end of each use to protect them from severe weather damage. HOWEVER, if the temperature is below 45 degrees F or winds are over 15mph we recommend leaving them in their current position until conditions improve.
- Use only a *microfiber cloth* and *clear vinyl cleaner* to periodically wipe down your curtains and keep them clear and clean. Bar rags, paper towels, etc. will scratch your clear vinyl permanently.

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## ROLL-DOWN PROCEDURE

- 1) Take notice of the wind to ensure your safety.
- 2) *Make sure the area is clear from items that could be beneath the curtain in its path.*
- 3) Depress the associated button on the remote to drop the curtain.
- 4) Please watch each curtain to ensure nothing impedes it from being dropped completely.
- 5) Refer to the owner's manual if you would like to set custom settings for use.

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## ROLL-UP PROCEDURE

- 1) Take notice of the wind to ensure your safety.
- 2) Depress the associated button on the remote to raise the curtain
- 3) Please watch each curtain to ensure nothing impedes it from rolling completely.

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## SIGNOFF

*Permission to use information in Southern Patio Enclosures' marketing materials*

By providing my signature, I state that I have read the above safety warning, warranty information, and care and handling instructions provided by Southern Patio Enclosures.

I agree my name, company name, logo, photos and/or videos and general description may be used by Southern Patio Enclosures in its business development and marketing materials.

I understand that MC2 Services, dba: Southern Patio Enclosures, is not responsible for any damages or injury caused by the mishandling of the enclosure system.

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Signature

Date

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Printed Name

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Job Name

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I understand that a microfiber cloth and clear vinyl cleaner is recommended for cleaning and that bar rags, paper towels, etc will scratch my clear vinyl which is NOT covered under warranty.

I understand that it is my responsibility to remove obstructions in the path of the curtains, and damage to the curtains or motor cause by obstructions is NOT covered under warranty.

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